

Thank you for booking Nautilus Two!

Dear friend of Nautilus Two!

First of all we want to thank you for your booking. This letter should inform you about all important details of your journey. Please read this information entirely and carefully!

JOURNEY

Conditions of entry:

Austrian and German citizens need a passport, which must be valid for another 6 month on the day of departure. With arrival at the airport a visa is issued free of charge for 30 days. Please note, that Maldives strict import regulations do not allow the import of alcohol, pork meat and pornographic literature!

Insurance:

There is no social insurance contract between European countries and Maldives. We would recommend a private insurance at least for emergency / illness and diving accident.

Payment:

National currency is the Maldivian Rufiyaa. The export and import of the national currency is forbidden. On the vessel and also on tourist islands the preferably payment is foreign exchange, in Euro and US Dollar. (credit cards are accepted).

Local time:

Summer time: MEZ + 3 h Winter time MEZ + 4 h

Arrival and Transfer:

A crew-member will pick you up at the Male-Airport (arrival hall area) – with a Nautilus sign in his hands – he will bring you to the dhoni.

ON BOARD

Diving:

For diving we use our special diving-dhoni (Maldivian vessel). The diving equipment will stay on the dhoni. As we built a special rack, the dive tank, the buoyancy compensator device and the regulator can stay mounted together for the whole time of your stay, except when crossing the atolls. For the rest of your equipment you will find a basket under your seat. We provide **12 litre** (13,8 litre on request) tanks with DIN and INT connection. So you will NOT need an adapter. Weights and belts are also available. You will have to bring the rest of the diving equipment with you. As you will dive in areas with strong current EVERY diver MUST have a current surface marker buoy.

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We expect all divers to have some experience (at least 40 dives). Some dives require a higher level of experience. The dive guides are authorised to stop any diver from participating in a dive if they consider their experience to be insufficient. The diver will not be compensated for this. Please do not forget to bring your logbook and your diving-license and be sure to have a valid dive sport medical examination because these will be checked by your dive guide.

DIVING REGULATION:

With arrival in the morning there is a check dive in the afternoon. Arrivals noon and later will have their first dive on the next day. From the next day, we provide maximum 3 dives per day, when crossing atoll, we offer two day dives and one night dive, subject to the weather conditions. The decision will be done by the captain. If we do whale shark watching (takes 3-4 hours) – depends on the weather and season conditions, there will only be two dives on this day. One dive only on the day before departure day (early morning dive) – without any exceptions!!! Diving under influence of alcohol or drugs is prohibited.

Nitrox:

We use NITROX 1 (EAN 32 +/-) for safety reasons (variation on altitude because of strong current). We offer prepaid packages at Euro 13,- per day. Please register when you are booking. Single Nitrox dives will be offered at Euro 5,50- (+ 12% Gst tax) each, payable on the spot. Only available for certificated divers!

Accommodation:

The 12 large cabins are equipped with a king size beds each and some of them with an additional single bed. So almost all cabins may be occupied as twin and double (except: cabin 5,7, and upper deck 12). The occupancy of the cabins will be arranged automatically on booking. Changes may be made on board in agreement with the other passengers.

There is full time air-conditioning on the vessel with an individual controller in each cabin but it may be turned off for several hours. On arrival you will find further information about the boat and safety conditions on board in the cabins.

WIFI:

We offer WIFI for free - but limited — enough for general use as emails, chats etc. If you need more (work, picture and video transfer) please purchase a prepaid card at the airport.

You will get a password at the arrival briefing on board. Please note that some areas provide slow or no connection to the internet.

To bring along:

Beside the diving equipment we recommend swimming articles, bath towels, headband, sun protection and a tracksuit for in the evening. If you like to sleep on deck under the starlit sky, a lighter sleeping bag would be advisable. Couch mats are on board.

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Catering:

Food supply on board is best ensured, full board (lunch and dinner buffet). Please note, that you should drink enough in the Maldives - no alcohol preferably naturally! Our chef is always trying to cook a varied meal to charms in his little kitchen. You should consider the fact, that nearly everything, except sea fruits and coconut product, is imported and must be carried on. Naturally also sometimes this can lead to shortages.

Drinks:

Our bar man is pleased to care for your well-being. He supplies you with freshly draft BEER, long-drinks, cocktails, wine, soft drinks, freshly pressed juices etc. Each guest will have his drinks put on his own account, which you receive all two or three days to confirm. Our price includes water and instant juice from the machine, tee and instant coffee. Espresso will be charged extra.

Current supply:

220 Volts of 24 hours - no adapter necessary for Austrian/German plugs (two pin) and we also have some Britain (tree pin) plugs on board. A loading station is in the salon. Please under any circumstances do not load your devices in the cabs – safety regulations – risk of fire!

Bathing and sunbathing:

Please do not jump into the water with the engines running. You must also ask the Captain if swimming is safe before entering the water (currents). After bathing please do not enter the saloon when wet. We do have towels, but supplied are limited and for cabin use. We recommend you bring your own bathing towel.

Fresh water:

We have two desalination plants on board, making 10 tons of water a day. We also carry an additional day use tank of 8 tons. We ask that everyone is economical with their use of water since the supply is limited.

Whirlpool:

The crew will be pleased to fill it for you. The whirlpool cannot be left full because the vessel is in constant motion.

Medical care:

There are two emergency boxes on board. One is located on the wall in the saloon, the other one (small hand box) on the Dhoni. There is also a 50 litre oxygen tank with regulator and a DAN-box on board. If necessary please ask the captain or dive guide.

The decompression chamber under medical supervision is located on Bandos Island, the public Hospital is in Male.

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DEPARTURE

All safaris start and end at 09.00 AM at Male Airport. Early morning departures will have an earlier transfer.

Only prebooked possible: "late check out" for guests departing later than 11:30 subject to availability. Stay on board with full meals and keep your cabin until 22:00 latest at an additional charge of € 58,- per person including an extra transfer.

Connection stay:

If you have booked a connection to stay on an island, please read the booking information on your contract. Island transfers always take place from/to the airport. We do not drop off or pick up guests at Island Resort. Be aware that we are only the agent for the service as expressed in the contract. Please also note that seaplane transfer will usually not take more than 20 kg of luggage free of charge. You might have to pay an extra charge per kilo on the spot.

Address and phone number on the Maldives:

Mobile Phones do not always work on the Maldives. In an emergency your relatives can pass a message via our office. If mobile phones do not work, marine radio service will be used. Please pass our address to your relatives. We are not allowed to provide information about your booking but we can pass on important information to you.

Address on the Maldives: Nautico Maldives Pvt Ltd, Ma. Faseri, 7th Floor, Ameeny Magu, Male Nautico Maldives telephone: **00 960 9740111 or 7797474**

Tips:

Tipping is the confirmation of good sevice on board. Many customers ask us about it. There is no regulation, it is up to you, how happy you are with the crew. At the end of the journey you will get a tip envelope. You may also give a tip at the beginning of the journey. Please give all tips to the Captain they will be divided between all crew members. Cordial thanks! Should something not meet your satisfaction, we ask to contact the captain IMMEDIATELY so he can help directly.

In case of inconvenience:

Should the service not be what you have booked, the customer is obliged to point this immediately to a representative of our company (the captain or dive guide) to allow them the chance to fin a solution. If it is not possible to find remedy on the spot, the customer is obliged to have his complaint confirmed and forward it to us after his return. If the customer omits this assistance, it may reduce his warranty claims.

Travel conditions:

This service is subject to the conditions of the professional association of travel agencies which you will find enclosed. Please note the increased cancellation charge for diving trips.

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If you have any questions concerning your dive holiday, do not hesitate to contact us. Have a nice and eventful holiday and thank you for travelling with us.

Yours sincerely,

Your diving travel team

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